



## GENERAL INFORMATION

### Arrival and Departure

Sites are available from 11am and accommodation is available from 2pm.

Check-out time is 10am.

### Office Hours

Office hours are 9am-5pm, 7 days a week.

### Amenities

Site holders will be issued with a code to the amenities block.

Family/Accessible bathroom key available from reception

### Laundry

Coin operated washing machines and dryers are available for guest use.

Please report any faults to the office immediately.

### Boom Gates

On arrival and payment a code will be issued for the boom gate for one car only.

### Private Property

Management does not accept any liability for loss or damage to any caravan, vehicle, tent or lost property in the park. Please make sure you secure all valuables. Lost property can be handed into the office and will be held for two weeks.

### Cleanliness

Please ensure that campsites and accommodation are left clean and tidy on departure. Including removing all rubbish from cabins and sites.

Cleaning charges may apply if sites/cabins are left in an unreasonable condition.

### Garbage

Wheelie bins are situated throughout the park and are emptied daily during peak periods. Please separate garbage and recycling. Please do not move bins from their location.

### Security

Security personnel are on duty during the Christmas school holidays and weekends during February, March and April.

### Visitors

All visitors must be registered at reception when entering the park. All visitors must vacate the park by 10pm.

### Refunds

Refunds will not be issued if guests leave prior to their nominated departure date.

### Hazards and Incidents

Please report all hazards and incidents to reception.

### Dogs

Dogs are only allowed at certain times in Ocean Road and Top Bank Parks

## RULES AND REGULATIONS

- A speed limit of 5kph (walking pace) must be observed.
- Helmets must be worn while riding bikes, skateboards and scooters.
- Razor bikes, pedal racer cars, motorised scooters and e-scooters are not permitted
- Excessive noise, unruly behaviour, vandalism, bad language, unreasonable disturbance or any other conduct which disturbs the peaceful and quiet enjoyment of any site will not be tolerated. Park quiet time is 10 pm to 7 am.
- Adult supervision is required for persons under age 18.
- Children must be accompanied by an adult while in the amenity block.
- A maximum of one caravan, one car, and six guests (exc. infants and no more than four adults) are permitted per site.
- To view full list of booking terms and conditions including fire and dog policy please visit [www.greatoceanroadparks.com.au/terms-conditions](http://www.greatoceanroadparks.com.au/terms-conditions)

## IMPORTANT SAFETY PROCEDURES

- In case of emergency contact 000.
- First Aid and AED available at the Office in Erskine River Park
- All vans must have fire extinguishers, fire blanket and working smoke detector.
- A space of 2 metres between your neighbouring camp sites is required for CFA access and to avoid the spread of fire.
- All drawbars must face the nearest park road for CFA access.
- Please familiarise yourself with the park Evacuation Plan, which can be found throughout the park in all facilities.
- Evacuation Assembly Point for Queens Park is Point Grey, for Kia Ora, Top Bank, Erskine River and Ocean Road is Mantra Lorne. Please select one of these areas to meet so that you can account for friends and family.
- Once in the assembly area do not return to your vehicle or camp until authorised to do so by emergency services staff.
- Open fires are not permitted at any time.
- All guests must comply with any total fire ban restrictions.
- The park BBQs are electric and can be used, however portable gas BBQs and stoves are not permitted on days of total fire ban.
- In case of emergency, do not attempt to move your vehicle, caravan or tent.

## Lorne Foreshore Caravan Park

2 Great Ocean Road, Lorne 3232

Office (03) 5289 1382 | After Hours 0419 531 773

[www.greatoceanroadparks.com.au/lorne](http://www.greatoceanroadparks.com.au/lorne)

[lorne@greatoceanroadauthority.vic.gov.au](mailto:lorne@greatoceanroadauthority.vic.gov.au)

Managed by



**GREAT OCEAN ROAD**  
COAST & PARKS AUTHORITY



Mantra  
 Lorne

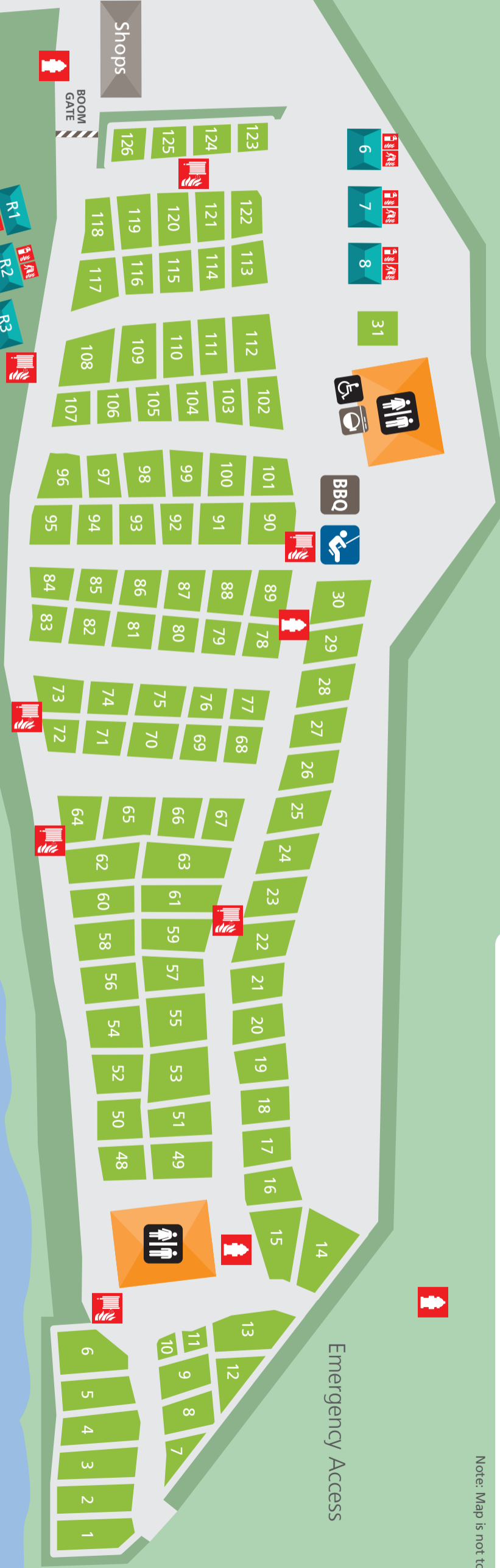
**Office**  
**CHECK IN**  
 Here

Great Ocean Road

Supermarket

Erskine River

Erskine Ave



NO CAMPFIRES  
 ALLOWED

**Key**

Annual Sites	Waste / Dump point	Fire Hydrant
Cabin	Playground	Fire Hose Reel
Amenities Block	Evacuation Assembly Point	Fire Extinguisher
Accessible Facility	First Aid	Fire Blanket
Laundry	Automated External Defibrillator	<small>All cabins are equipped with fire extinguishers and fire blanket</small>
BBQ Area		

Note: Map is not to scale

Your site number is:

Amenity code: